

General terms and conditions (GTC)

Short-term modifications	For organisational reasons, we reserve the right to modify the times or locations of the courses due to the occurrence of short-term events. The instructor can be changed at any time by the course organisers. We also reserve the right to make changes to the programmes and prices.
Number of participants and implementation	<p>In order to hold our courses under optimum conditions, we stipulate a minimum and maximum number of participants for every course. Course places will be allocated on a first-come-first-served basis (subject to payment in good time).</p> <p>Number of participants for</p> <ul style="list-style-type: none"> • Traffic safety course**: minimum 3, maximum 12 participants. • Emergency first responder: minimum 8, maximum 12 participants. • Motorbike basic course: minimum 3, maximum 5 participants. <p>For the traffic safety course, please note that only 1 lesson can be attended per day.</p> <p>**</p> <p>In the event of an insufficient number of participants, the course will generally not be held and the costs will be waived or refunded. In the event of undersubscribed courses, we may nevertheless – in individual cases and with the agreement of the participants – maintain the courses, although the course costs will be adjusted accordingly.</p> <p>When registering, it is essential to indicate a telephone number on which you can be reached.</p>
Exclusion from the course	The course organisers reserve the right to exclude participants from a course if this is justified. In the event of exclusion, the cost of the course will not be refunded.
Refunding the cost of the course in the event of deregistration	<p>Depending on the moment at which the participant deregisters, we can refund the costs of the course either in part or in full.</p> <p>The request for deregistration from the course must be provided in writing. The date of receipt is the date on which your letter is received by the Verkehrsschule Zug.</p> <p>The cancellation for the traffic safety course must take place at least 24 hours before the start of the course, otherwise we will charge a fee of CHF 70.00.</p> <p>In the cases of the emergency first responder course and the basic motorbike course, notification of deregistration must be received no later than 5 working days before the start of the course, otherwise the cost of the course will be invoiced in full. Alternatively, a replacement person can participate in the course.</p> <p>If you are unable to participate for health reasons, a doctor's note must be provided. Otherwise, we will be obliged to invoice you for the course booked.</p> <p>Once the course has started: the cost of the course cannot be waived or refunded.</p> <p>In the event of absences during the course, the participant cannot claim any reduction on the cost of the course.</p>
Insurance	For all courses and events organised by the Verkehrsschule Zug, we exclude all liability for any damage which may be suffered. You are therefore responsible for taking out adequate insurance cover. The facilities of the Verkehrsschule Zug are used at your own risk. The Verkehrsschule Zug can in no way be held responsible for the theft or loss of items. The course participants are obliged to comply with the safety and accident prevention rules as well as the security regulations in force on the course site.
Copyright	The copying of course documents for unauthorised purposes as well as the dissemination, exploitation and divulgence of their content to third parties is prohibited. Any infringement will entail a demand for compensation.
Modifications to the GTC	Die Verkehrsschule Zug reserves the right to modify or extend these GTC at any time.
Jurisdiction	All legal relationships with the Verkehrsschule Zug are governed by Swiss law. The place of jurisdiction is Zug.